

United Business Insurance Company 350 Franklin Road, Suite 330 Marietta, GA 30067 Phone 678-766-8242 X204 www.united-business.us



Dear valued client:

Welcome! United Business Insurance Company recognizes the vital importance of responsive and aggressive claims management. Our claims staff is experienced in every area of workers' compensation and provides the very best claims service available. Some of these services include areas often overlooked in Workers' Compensation are subrogation and second injury fund recovery. United Business Insurance Company makes sure this issue is addressed and noted at the initial file review. If there is an opportunity for us to recover and mitigate case exposure it will be established and acted upon.

With the rise of fraudulent cases the only true means to reduce ones exposure is aggressive and well structured case management. United Business Insurance Company takes every step possible to provide this assertive management. This philosophy is introduced in every claim starting with prompt contact with the employer, employee, and doctor. It continues throughout the claim including litigation management, medical treatment supervision, timely and accurate reserving as well as subrogation.

In summary, we take the claims management role very seriously. Workers' Compensation in any state is the most difficult line of insurance to manage from a claims standpoint. One cannot hope to successfully handle a claim if there is not a great deal of emphasis on aggressive and timely claims management. The enclosed requirements are one way United Business Insurance Company helps your company reduce its workers' compensation costs. Please take the time to review and complete the enclosed steps. United Business Insurance Company has done the majority of the work for you to ensure that your company is in compliance with state regulations.

Sincerely,

Debbie L. Siler Sr. Claims Adjuster 678-766-8242 X204 dsiler@united-business.us



REPORTING AN INJURY

FOLLOW THE PROCEDURES LISTED BELOW WHEN AN INJURY OCCURS:

Render first aid to the injured employee. If the injury is life threatening in nature seek immediate qualified medical attention from the nearest hospital emergency room.

If **NOT** a life threatening injury the claimant has the right to pick an urgent care facility or doctor's office off the panel of physicians to be treated at.

Please send the next two forms with the claimant to the doctor! The first form is authorization for treatment which the employer needs to fill out. The second is the pharmacy drug information.

Report the injury <u>immediately or within 24 hours</u> by going to our website at <u>www.united-business.us</u> and completing the electronic WC1 First Notice of Injury Report under the "Report an Injury" tab towards the bottom of the screen.

OR

Complete the paper copy of the WC1 Employers First Notice of Injury

Report and fax it to 678-766-8243.

If you need assistance call: United Business Insurance Company Claims Department, 678-766-8242, ext. 204



Date:

Dear Medical Provider:	
	Compensation Law our employee has chosen . Please provide medical treatment to the
Injured Name:	Employee's
Date of Injury:	
Description Injury:	of
_	
Employee's Title:	
Employers Name:	
Phone#:	Fax #:
Contact Person:	
In compliance with Georgia Law pleas	e invoice our insurance company.
BILLING ADDRESS: United Business Insurance Company 350 Franklin Road, Ste. 3300 Marietta, GA 30067	CONTACT Phone #: 678-766-8242 X204 Fax #: 678-766-8243 Email: dsiler@united-business.us
PERFORM DRUG AND ALCOHOL SO	CREEN Yes No No
	h you to get our employee back to their position as ed employee has some physical limitations that may

prohibit them from returning to their regular job we will attempt to create a transitional position

that will accommodate their physical limitations:



Signed:		
-	Employer	
Signed:		
	Employee	

We have partnered with Preferred Medical Network in order to save cost on drugs.

Please give a copy of this page to your injured employees before they go to the doctor or emergency room.

FOR YOUR PRESCRIPTION DRUGS

Have your pharmacy call Preferred Medical Network (Group #PMN2012) at 1-888-586-4650 OR

Call United Business Insurance Company at 678-766-8242 X204

Remember there should be no out of pocket expense for medical treatment or prescription drugs on an approved worker's compensation claim.



PANEL OF PHYSICIANS

United Business Insurance Company has developed five (3) easy steps which will reduce the cost of your workers' compensation claims. This process will also allow your company and United Business Insurance Company to properly handle your claims in a timely and effective manner.

Please complete the steps listed below and return a signed copy of this form.

[] Step One

I have posted a completed PANEL OF PHYSICIANS in a prominent place upon the business premises.

[] Step Two

I have posted the BILL OF RIGHTS in the same location as the PANEL OF PHYSICIANS.

[] Step Three

A copy of the EMPLOYEE ACKNOWLEDGEMENT STATEMENT has been reviewed and signed by each employee. I have retained a copy of the form and sent the original to United Business Insurance Company.

Employer/Insured:	
Employer Representative Signature	
Employer/Insured Company Name	
Date	



PHYSICIANS PANEL (Step one)

POST YOUR PANEL OF PHYSICIANS IMMEDIATELY!

Please make sure all your employees know where the panel is located and have read the Bill of Rights. Complete the employee acknowledgement form for all employees.

Not following the above guidelines is the foremost cause of legal issues and losing control of the medical side of the claim.



Pursuant to the Georgia Workers' Compensation Act, every employer is required to:

(Step two)

- * Educate all employees so they are aware of their rights and responsibilities when they are involved in an on-the-job injury (see step 3)
- * Post a summary of the employee's rights, benefits, and responsibilities pursuant to the Georgia Workers' Compensation Act in the same location as the Posted Panel of Physicians.
- * Any employer who fails to comply with these requirements shall be subject to an Administrative fine not to exceed **\$1,000.00**.

United Business Insurance Company has provided you with a copy of the Bill of Rights for each of your locations (see attached). Properly explaining and posting the Bill of Rights will ensure that injured workers understand their rights and responsibilities when they are involved in an on-the-job injury and your organization complies with the Georgia's Workers' Compensation Act.

* The Bill of Rights MUST be placed in the same location as the Posted Panel of Physicians (see step one).



EMPLOYEE'S ACKNOWLEDGEMENT OF RIGHTS AND RESPONSIBILITIES PURSUANT TO GEORGIA'S WORKERS' COMPENSATION ACT (Step Three)

Please have the employee's initial each line and sign the bottom of the form

I understand that if I am hurt on the job while working for ("the company"). I may receive medical, rehabilitation and income benefits in accordance with the Georgia Workers' Compensation Act.
If I am hurt on the job, I will IMMEDIATELY report my injury to my supervisor or the highest ranking person at the company at the time of my injury. I understand that if I do not timely report a work related injury to management as required by Georgia law, I may be denied benefits under certain circumstances.
I understand that the company keeps a list of company approved doctors known as the POSTED PANEL OF PHYSICIANS in prominent places upon the business premises.
I also acknowledge that the company has explained that I MUST see one of the physicians on the POSTED PANEL OF PHYSICIANS for treatment of a condition resulting from an on-the-job injury (unless it is an actual emergency, in which case I may go to the emergency room). I understand that I can make ONE change of physician from the POSTED PANEL OF PHYSICIANS without authorization from the company. I also understand that the company will give appropriate assistance in contacting a panel physician to schedule an appointment, if requested.
If I do not go to one of the company doctors listed on the Posted Panel of Physicians, I understand that the company will not pay medical bills from unauthorized medical providers, and I will be responsible for the payment of those bills myself.
I understand that I have certain rights and responsibilities after I am involved in an on-the-job injury while working for the company. I understand that the company keeps a list of my rights and responsibilities known as the BILL OF RIGHTS in the same location as the POSTED PANEL OF PHYSICIANS, discussed above. I acknowledge that I have read and reviewed my rights and responsibilities listed on the BILL OF RIGHTS.
Employee Signature
Employer Company Name
Date



WORKERS' COMPENSATION FORMS

Employees Statement

This should be filled out immediately after the incident or accident while it is still fresh in the employees and supervisors mind. Please submit this to United Business Insurance Company when you file the WC1 First Notice of Claim.

WC1 - First Report of Notice

This is the same form and information requested on our website www.claims@united-business.us for the first report of notice. Only use this form if you do not have accessibility to a computer.

WC6 - Wage Information Form

The wage from is used when an employee is going to be out of work more than seven days. This form requests the **PRIOR** 13 weeks of gross wages not to include the week of the injury. One week per line. This is what determines the amount of indemnity or lost time the employee will receive. It is important to have the correct wage information so please pay careful attention to this form and send accounting backup or copies of checks.

Post-Employment Health Questionnaire

A completed post-offer health questionnaire can help us maintain a possible intentional misrepresentation defense under Georgia's Workers' Compensation Act. Under certain circumstances, an employee may be barred from recovery of workers' compensation benefits if they intentionally misrepresent a preexisting condition on the post offer health questionnaire.

Please do not require applicants to complete the health questionnaire prior to an offer of employment because your company may violate the Americans with Disabilities Act ("ADA"). The purpose of this health questionnaire is to gather information and should not be utilized to make any employment decisions your company should seek the advice of corporate counsel or outside counsel. United Business Insurance assumes no responsibility for use of provided information.



Employees Statement

Company Name:
Description of accident:
Cause of accident:
Action needed to prevent
reoccurrence:
I understand that the employer may recommend a doctor from the panel of physicians but that it is my right to choose any physician from the panel. In the event of an emergency I may have to go to the emergency room, but once the emergency is over I am required to seek treatment from a physician from the panel. I understand r register Yes No
Signature: Date:
Supervisors Statement
Description of Accident:
_



When were you first notified by the employee about the injury?
Action needed to prevent reoccurrence:
Did you explain to the employee their right to select a Panel Physician? ☐ Yes ☐ No Did you give the employee a physician's authorization form? ☐ Yes ☐ No Did you or anyone accompany the employee to the physician's office? ☐ Yes ☐ No
Signature: Date:
Willfully making a false statement for the purpose of obtaining or denying benefits is a crime subject to penalties of up to\$10,000 and one year in prison.
Witness Statement 1: Did you witness accident or do you have any information that may assist in the investigation of the claim? Please describe below:
Witness Statement 2: Did you witness the accident or do you have any information that may assist in the investigation of the claim? Please describe below:



Willfully making a false statement for the purpose of obtaining or denying benefits is a crime subject to penalties of up to\$10,000 and one year in prison.

WC-1 EMPLOYER'S FIRST REPORT OF INJURY OR OCCUPATIONAL DISEASE GEORGIA STATE BOARD OF WORKERS' COMPENSATION

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Address						C	City					State Zip Code				
EMPLOYER	Name						ı	NAICS Code	Э		Nature o	of Busine	ess (Tra	ade, Transpor	t, Mfg.,e	tc.)
Address	ı						P	Phone Numb	per					Emplo	yer FEII	V
City				State	Zip Cod	е	E	Employer E-	mail					l		
INSURER / SELF-INSURER	2	Name Unite	d Business	Insuran	ce Compan	у		nsurer/Self-l 02060869		EIN			Insur	er/ Self-Insur	er File #	
CLAIMS OFFICE	E	Name UBIC				Claims Office 0206086		#		Office Ph 766-824				ns Office E-m		ness.us
SBWC ID# (five digit r 40015	no.)		Address 350 Fran	nklin Roa	ad, Ste. 330			City Marietta	I				State SA	Zip (300		
EMPLOYMENT/	/WAGE		Date Hired by	Employer	Job Classifie	ed Code No.		Numbe	r of Days	Worked	Per Week			rate at time o or Disease:	f [[per Hour per Day per Week
Insurer Type Code I – Insurer] S-Se	lf-insure	er	Fund	List No	ormally Sched	uled Day	ys Off							[per Month
INJURY/ILLNES & MEDICAL	SS	Time o	f Injury	am pm	County of In	jury	Date Employer had knowledge of Enter First Date Em Injury a Full Day			Date Em	ployee Failed to Work					
Did Employee Receive Pay on Date of Injury? Yes	? No	on E	Injury/Illness (Employer's pre Yes	mises?	Type of Injur	y/Illness			l		Body F	Part Affe	ected			
How Injury or Illness /	Abnorma	ll Health	Condition Occ	urred												
Treating Physician (N	lame and	Address	;)		reatment Given None	: F	Hospital / Treating Facility (Name and Address) If Returned to Work, Give Date:									
				Ш	Minor: By Emplo Minor: Clinical/F	·	Returned at what wage				per Week					
					Emergency Roo Hospitalized > 2		If Fatal, Enter Complete Date of Death									
Report Prepared By (F	Print or Ty	/pe)									Telephone	e Numbe	er		Date	e of Report
☐ B. INCO	MF	BFN	FFITS	Form W	/C-6 must k	ne filed if v	weekly	v henefit	is les	than r	maximu	m				
Previously Medical Or Yes	nly		ge Weekly V		TO U MUSE I	oc med ii t		ekly benef		, trium i	пахіппа			Date of di	sability:	
Date of first Payr			-	_	ensation paid:	\$	_	•	_	salarv pa	aid:			Penalty	paid: \$	<u> </u>
Date of first Payment: Compensation paid: \$ or Date salary paid: Penalty paid: \$ BENEFITS ARE PAYABLE FROM FOR:																
Temporary total disability Temporary partial disability Permanent partial disability of % to for weeks.																
UNTIL WHEN THE EMPLOYEE ACTUALLY RETURNED TO WORK WITHOUT RESTRICTIONS. ALL OTHER SUSPENSIONS REQUIRE THE FILING OF FORM WC-2 WITH THE STATE BOARD OF WORKERS' COMPENSATION AND THE EMPLOYEE.																
□ C. NOTICE TO CONTROVERT PAYMENT OF COMPENSATION																
Benefits will not be paid because:																
□ D. MED	ICAL	. ON	LY		No disabilit	y paid or	contro	overted								
Insurer / Self-Insurer	r: Type or	Print Na	me of Person	Filing Form		S	ignature								Date	e
Phone and Ext.						E	-mail									

WC-1 EMPLOYER'S FIRST REPORT OF INJURY OR OCCUPATIONAL DISEASE GEORGIA STATE BOARD OF WORKERS' COMPENSATION

NOTICE TO EMPLOYER

- 1. Provide prompt medical attention; allow the employee to select a physician from your posted panel, and explain the panel to the employee.
- Complete Section A of this form immediately upon your knowledge of an injury and send the WC-1 to your insurance company or self-insurer claims office. FAILURE TO DO SO MAY RESULT IN A PENALTY.

Do not send this form to the State Board of Workers' Compensation.

- 3. If you need additional help, call your insurance company or self-insurer claims office.
- 4. Report serious injuries immediately by telephone to your insurer's claims department, then file this form with your insurance company or self-insurer claims office.

NOTICE TO INSURER / SELF-INSURER

Complete Section B, C, or D.
 This form must be filed with the State Board of Workers' Compensation. A copy of both sides of this form must be sent to the claimant(s) and all counsel of record. Form W-6 must be filed if weekly benefits are less than the maximum.

NOTICE TO EMPLOYEE

1. This form is provided for your information only.

If Section B is completed, you will receive income benefits on a weekly basis and the employer will pay medical expenses from approved doctors. If you do not receive payment of benefits, or medical bills are not paid, call your employer or your employer's insurance company or self-insurer claims office.

If Section C is completed, your claim of injury has been denied by the employer/insurer. If you disagree with this denial, you must file a form WC-14, Notice of Claim, within one year of the accident with the **State Board of Workers' Compensation, 270 Peachtree Street N.W., Atlanta, Georgia 30303-1299.**

For Information or Assistance, contact:

STATE BOARD OF WORKERS' COMPENSATION

Toll Free Telephone: 1-800-533-0682

In Atlanta: (404) 656-3818

http://www.sbwc.georgia.ga

WC-6 WAGE STATEMENT

GEORGIA STATE BOARD OF WORKERS' COMPENSATION

WAGE STATEMENT

Board C	laim No.	Employee L	ast Name		Employee First Name				M.I. SSN or Board Tracking #			king#	g # Date of Injury	
A. IDENTIFYING INFORMATION														
EMDI (County of Injury Address Address													
							City State Zip Code							
E-mail Address City										State	Ζιρ	Code		
EMPLO		ame					Addres	s			•	•		
E-mail Ad	Idress						City				State	Zip	Code	
INSUR	ER/ NSURER	Name	ess Insurance C	Company				SBWC ID: 40015	five digit	number)				
		Name Name	200 11100101100 0	Joinpany	Claims O	office Address								
	S OFFICE	UBIC				anklin Road,	Ste. 330							
E-mail Ad	@united-bus	siness.us		Insurer/Sel	lt-Insurer F	ile#		City Marietta	ı		State GA		Code 067	
			B. COM	/IPUTAT	TION (OF AVER	AGE \	WEEKI	Y WA	AGE				
If the we	ekly benefit is	s less than the max n (13) weeks, comp	imum, complete t	he schedule	below for	thirteen (13) w	eeks imn	nediately pr	eceding t	he accid	lent. If the er	mployee h	as no	t been in your
		mployee's Wages		s of a Simila		00'0					employees	Wage	at date	of injury per week:
				SCHE	DULE	OF WEEK	LY EA	RNING	S					
	From	То	No. of	Gros			Valu	e of Add	itional C	Compe	nsation			
Wee k	Date MM/DD/YYY	Date	Days Worked	Amount Includ Overtin Extra V	ding ne or	Meals	Loc	dging	Rent		Tips	Othe)r	Total Earnings
1														
2														
3														
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10														
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12			-											
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C.	REMARKS:						REQUI TO COMP		OFF DAYS			Thur] Tue] Su	_
Type or P	rint Name				Signati	ure						Date		
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E-mail Ad	dress								Phone Nun	nber				

HEALTH QUESTIONNAIRE (QUESTIONARIO DE SALUD)

Please Prin Por favor In			(,	
Name Nombre				Social Security Number Numero de Suguro Social	
110111510	Last Apellido	First 1st Nombre	Middle Initial Inicial	Namero de Suguro Social _	***************************************
Address Domicilio	And any or the state of the sta	***************************************	City Ciudad	StateEstado	Zip Code Zip Code
		Medic	cal History (Histori	a Medica)	
below.) Ans	wer ALL questions.			ne following Yes or No. Any Yes	s answer must be fully explained
		Yes No Si No			Yes No Si No
Epilepsi Epilepsi	,			or Psychological Treatment or Eval o o Evaluación Siguiatrica o Sicológ	
	s (Sugar problems) s (Problemas de Azúcar)		Hemophilia	or other blood disease Otra Enfermedad de la Sangre	
	(Heart) Disease edad Cardiaca (Corazón)		Osteomylitis Osteomelitis		
	trumpell Disease Marie Strumpell		Stiff Joints Problemas	en las Articulaciones	
Any Los <i>Perdida</i>	s of Vision de Vista		Hypoglycem Hipoglicemi	nia (Sugar Problems) a (Problemas de Azúcar)	
Polio <i>Polio</i>			Muscular Dy Distrofia Mu		
Any Amp Aiguna A	putation A <i>mputación</i>		Thrombophe Tromboflebii		
Cerebral Paralisis	Palsy Cerebral			tervertebral Disc s Discos Vertebrales	
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Parkinso <i>Mál de P</i>	n's Disease Parkinson		Allergies Alergias		
	(Circulation) Disorder as Circulatorios		Arthritis Arthritis		
Height <i>Estatura</i>		Ft. In. PiesPlgs	Weight Peso		Lbs.
Have you ever Ha recibido us	received treatment for a ba ted tratamiento por algún p	ack, neck, or knee condition o roblema en las espalda, cuell	r head injury? o o rodilla o golpe a la	cabeza?	76004.1
Do you now or Padece usted	have you ever suffered from the padecido de dolores e	m aches or pains of the back? n la espalda?	?	150001-0001	
Have you ever Ha tenido algúi	had any surgery? na vez cualquier tipo de cirt	igia?	**************************************		
Do you now or Tiene usted o h	have you ever had any phy	sical disabilities impairments	or handicaps?		200-100

Have you ever had a workers' compensation injury? Ha tenido usted algúna vez accidentes de trabajo?	
Have you ever received a disability rating for any reason? Ha sido usted algúna vez clasificado como desabilitado?	
Have you ever received compensation or medical benefits under workers' compensation? Ha reibido usted compensación o beneficios médicos por accidentes de trabajo?	
Explain fully any Yes answer. Explique completamente cualquier respuesta de Si.	
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Do you have any questions about the completion of this form. Usted tiene cualquier pregunta sobre la terminación de esta forma.	
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The Control of Control	
1990 A - A - A - A - A - A - A - A - A - A	
I have been fully advised that if I am injured on the job, regardless of how minor the injury may se Yo he sido totalmente instruido que si yo sufro algún accidente in el trabajo debo reportario inmer pequeno. Yes (Si) No (No)	eem, I am to report that injury immediately to my supervisor. diatamente a mi supervisor, aún cuando al accidente aparezca ser
I certify the above answers to be true and correct. I understand that any false or misleading answ workers' compensation benefits and a basis for termination. Also, making false or misleading state can be punishable by fines and or a prison sentence.	vers to these questions may be sufficient reason for the denial of tements for the purpose of obtaining workers' compensation benefit
Certifico las respuestas antedichas para estar verdad y correcto. Entiendo que cualquier respues de la negación de las ventajas de la remuneración de los trabajadores y de una base para la tern engañosas con el fin de obtener las ventajas de la remuneración de los trabjadores puede ser ca:	ninación. También, la fabricación de declaraciones falsas o
Applicant's Signature Firma del Aplicante	Date Fecha
Witness Testigo	Date Fecha
NOTE: If applicant is unable to read and write, he is to make his mark in the place for his signature. The witness is to certify that he has read the note space for witness to certify. Si et aplicante no sabe leer y escribir, debe pones su marca en el espacio de la firma. El téstigo debe certificar que ha leido la información del docestigo.	above requested information to the applicant and that the answers are those of the applicant. Sign

Current employment practices should be reviewed by employers and/or their corporate attorneys, for compliance with the American with Disabilities Act (ADA), and other state and federal laws governing employment rules and regulations.

KEY SERVICE TEAM MEMBERS

United Business Insurance Company 350 Franklin Road, Ste. 330 Marietta, GA 30067

> Phone: 678-766-8242 Fax: 678-766-8243

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